#### SUMMER ROUND UP NEWSLETTER 2024



## The latest news and updates from The Progress Center



MAUREEN BILODEAU, Co-Executive Director Director of Children's Services and Case Management maureenbilodeau@progresscentermaine.org

X



AMANDA SHEA Director of Human Resources amandashea@progresscentermaine.org



#### ERIC ROSS, Co-Executive Director Director of Finance and Operations ericross@progresscentermaine.org



### KATIE CORLISS

Director of Home & Community Based Services katiecorliss@progresscentermaine.org

## NOTES, QUOTES, & NEWS

## •• HUMAN RESOURCES

**Lives Unlimited** received \$3500 from ESM Case Management Services for the purchase of Special Olympics equipment and practice facility rentals. We are very thankful for this! The money will be used for new snowshoes, basketballs, soccer balls, and rental of Colonial Mast Campground pool for swim athletes.

-Phil Niles, Manager of Community Support

## SHOUT OUT TO BILL ANKETELL

"I would like to do a shout out to Bill Anketell for his support, dedication and flexibility in working wherever he is needed to support us with the staffing crisis. Bill always has a smile on his face and goes wherever he is needed and goes out of his way to encourge the people he supports to get out in the community and live their best lives."

-Katie Corliss, Director of Home and Community Based Services

## WE'RE THRILLED TO HAVE THE FOLLOWING NEW HIRES JOIN THE TPC TEAM!

## Chloe DePalma

• DSP Sunrise, joined in October

### Matt Jensen

• DSP Community Supports joined in September

### **Christine Lavoie**

Case Manager Adult joined in September

### **Cathrine Stanley**

Case Manager Children's joined in October

### Keisha Dagget

• DSP at Sunrise, joined in July

### **Casey Walker**

• DSP Hidden joined in October

### **April Durgin**

• DSP Community Supports joined in October

### Mary Wentworth

BHP joined in October





## **Reminders & Upcoming Events**

First week of November: Watch for more details on Christmas for Kids/Teens donation sign-ups.

November 30th: Oxford Hills Chamber Holiday Parade: "Home for the Holidays: Celebrating our Men and Women in Uniform"

Reminder to vote for Employee of the Year and Unsung Hero: <u>https://www.surveymonkey.com/r/26YLSL7</u>

December 13th: Holiday party from 12-2 at The Victorian in Norway. RSVP here: <u>https://www.eventbrite.com/e/2024-tpc-holiday-party-tickets-1031300506577?</u> <u>aff=oddtdtcreator</u>

February 2025: Murder Mystery Fundraiser

## **Shout Outs:**

Eric Ross says, "I would like a shout out to Denise. I want to take a moment to recognize Denise for her incredible dedication and hard work. Her tireless efforts and dedication are not only noticed but are greatly appreciated."



## Joy and Celebration Committee

Finance Appreciation Week is a time to recognize the important work of finance and accounting professionals: **What it's about:** 

Finance Appreciation Week is a time to acknowledge the professionals who keep an organization's financial systems running smoothly. These professionals ensure that funds are allocated, budgets are balanced, and financial records are accurate.

Thank you benise and tric!

## **New Marketing Materials!**

## **Postcards for BHH:**

#### **The Progress Center Can Help!**

Do you know a family that would benefit from service coordination?

Guidence to navigate the IEP process?

Support understanding their child's diagnosis and identifying care needs?

#### Make a referral today!



progresscentermaine.org facebook com/ theprogresscentermaine 207-743-8049 | TTY 7-1-1 5 Fore St., Oxford, ME 04270 35 Cottage St., Norway, ME 04268 300 Portland Rd., Bridgton, ME 04009



## **Katie Corliss**

Director of Home and **Community Based Services** 



The Progress Center community. opportunity. growth.

## The Progress Center, Inc.

5 Fore Street Oxford, Maine 04270 (207) 743.8049 ext. 204 Fax: 207.739.6110 | TTY 711

katiecorliss@progresscentermaine.org



## What is BHH Case Management?

This program is suited for children who benefit from comprehensive coordination of their physical and mental health care. A BHH team can provide peer support, coordinate health care services, provide education about diagnoses, develop treatment plans, complete referrals, advocate for education accommodations, provide options for therapeutic services, help with goal setting and more.



The Progress Center's mission is to inspire hope, independence, and lasting change within our community through building a healthy environment in which all individuals may thrive.

## NEXT APPOINTMENT WITH THE PROGRESS CENTER

Time:

Details:

Date:

If you are unable to keep your appointment, please call to reschedule at least 24 hours in advance, thank you for your cooperation.



facebook.com/ theprogresscentermaine 207-743-8049 | TTY 7-1-1

progresscentermaine.org The Progress Center, Inc. 5 Fore St., Oxford, ME 04270 35 Cottage St., Norway, ME 04268 300 Portland Rd., Bridgton, ME 04009



The Progress Center's mission is to inspire hope, independence and lasting change within our community through building a healthy environment in which all individuals may thrive.

# We're **Hiring**

**Available Position** 

- <u>Residential Services Coordinator</u>
- ✓ <u>Behavioral Health Professional (BHP)</u>
- ✓ Shared Living Provider Western and Central Maine
- ✓ Direct Support Professional (DSP)- Residential Services



www.progresscentermaine.org/jobs ⊕ 5 Fore Street, Oxford, Me 04270 ♀

# Case Management Appreciation Week



Front L-R: Christine Lavoie (CCM); Emily Arnold (CM Team Lead); Maureen Bilodeau (Director of CM); MaryLee Jasinski (BHHC); Julia Herrick (Manager of CCM Services) Middle L-R: Jamie Glover (QA Manager); Samantha Dimmick (CCM); Suzanne Lambert (CCM) Back L-R: James Weiser (Manager of BHH Services); Kevin Gott (CCM); Maura Broberg (CCM); Nancy Francis (CCM/CM Program Specialist) Not pictured: Jennifer Morris (CCM); Cathrine Stanley (BHHC); Danielle Woodbury (CCM); and Patty Oefinger (BHHC)

Hello Case Managers - CCMs and BHHCs!

Thank you to everyone who came to the Oxford office 10/16 for some **Case Management Appreciation Week** fun! We enjoyed pizza, chips, soda, and making our own ice cream sundaes. We shared some laughs and funny stories and played a fun fall-themed version of "Would You Rather."

- Everyone received a small gift bag with a couple of goodies inside, and a hand-written card of gratitude. Christine, our newest CCM, gave out her yummy-smelling homemade candles and homemade car air fresheners to those who wanted them.
- Congratulations to Maura, our first BINGO winner, and MaryLee, who won the next round.
- On Thursday, gift cards to Hannaford were given out as a thankyou.
- Friday was the final day to submit Scavenger Hunt pictures for entries into the raffle for the 50" flat screen drawing. EACH picture you send counts as ONE entry with as many additional bonus points as possible.



- Picture of three different colored leaves together of you get 4 leaf colors in the same picture
- Picture of pumpkin(s). If you get more than 1 kind (or color) of pumpkin together in the same picture extra entries
- Black cat or black dog If you get both animals in 1 picture extra entries
- Apples: If you get more than 1 variety of apple in the same picture extra entries
- Acorns
- Pile of leaves
- Halloween decorations
- At least 3 pumpkin spice items
- if you are holding at least 1 of the items yourself in a picture = 1 bonus entry



# Direct Support Professional Appreciation Week

Katie Corliss, Director of Home and Community-Based Services

Each day, you make an incredible difference in the lives of those we serve, and your unwavering commitment does not go unnoticed. You are the backbone of our organization, providing not just support, but also hope, dignity, and a sense of belonging to the individuals in our care. The empathy and patience you display in your daily interactions speak volumes about your character and professionalism. Your ability to build meaningful relationships and create a safe, nurturing environment is truly inspiring.

I understand that the work you do is not always easy. This week is dedicated to you—to celebrate your achievements, recognize your hard work, and acknowledge the countless ways you make a difference. Thank you for being the heart and soul of our mission. We are incredibly proud to have you on our team and deeply appreciate everything you do.

# Katie Corliss





## **Direct Support Professional Recognition Week 2024**

A Message from Maureen Bilodeau and Eric Ross, Co-Executive Directors

To All Direct Support Professionals,

Eric and I are writing to express our deepest appreciation for the incredible work you do every day as Direct Support Professionals. Your dedication, compassion, and unwavering commitment to providing care and support to individuals with disabilities and special needs are truly inspiring.

You are the unsung heroes who make a difference in so many lives, ensuring that each person you work with is treated with dignity, respect, and kindness. Whether it's offering assistance with daily living activities, fostering independence, or providing emotional support, your efforts have a profound impact on both individuals and their families.

The level of patience, empathy, and skill you bring to your role is admirable, and we want you to know that your work does not go unnoticed. You are essential to creating inclusive communities, and the care you provide enriches the lives of those who rely on your support.

Thank you for your hard work, your compassion, and your dedication. You are truly appreciated, and the positive difference you make is immeasurable.

With deepest gratitude,

Eric and Maureen

Eric Ross and Maureen Bilodeau Co-Executive Directors

# 









































