



2023 ANNUAL REPORT

JOIN PROGRESS



The Progress Center's mission is to inspire hope, independence and lasting change within our community through building a healthy environment in which all individuals may thrive.

A Message from Co-Executive Directors Eric Ross and Maureen Bilodeau

We are thrilled to step into the roles of interim Co-Executive Directors at The Progress Center. Our combined years at TPC have deepened our commitment to our mission and to all of you, our remarkable team.



Together, we look forward to maintaining the smooth operation of our agency and fostering an environment of collaboration and growth. As we navigate this transition, we are confident in our collective strength and the bright future ahead. Thank you for your trust and support. Here's to continuing our journey of making meaningful impacts together.

OUR DOLLARS

Community Case Management	\$597,188
Shared Living	947,795
Children's Case Management	201,517
Deer Hill	238,571
Coffin-Felker	524,201
Hidden Lake	542,179
Community Supports	808,198
Pleasant Street	445,176
Bethel Road Apartments	151,346
Oak Ridge	199,580
Children's Services	377,365
In Home Supports	489,528
Outpatient Therapy	244,555
Total Billing for Services	5,767,201
Grant and Donations	67,541
Misc Income	138,869
<u>Total Income</u>	<u>\$5,973,612</u>

DONORS

Amazon Smile	Oxford Federal Credit Union
Betty Fox	PayPal
CAF America	Kathy Perkins
Churchill Down	Herbert Rau
Dirigo	T. Rowe Grant
Hannaford	Town of Gilead
Knights of Columbus State Council	Town of Norway
Maine Eco Homes	Town of Woodstock
Aranka Matsolcsy	Benjamin Welch
Norway Savings Bank	

GRANTS

Judge Baker Children's Center
CAF America

Emergency Food and Shelter
Program

Behavioral Health Home (BHH)

In February of 2023 the **Children's Case Management** team launched our **Behavioral Health Home (BHH)** program, a dynamic and supportive approach to your child's healthcare. BHH isn't a physical space but a vibrant team of dedicated professionals, including Clinical Team Leaders, Health Home Coordinators, Support Specialists, and more, working harmoniously with your child's primary care physician. This innovative program is designed for children who will thrive under comprehensive and coordinated mental and physical healthcare.

The BHH team promises seamless communication across all aspects of your child's healthcare, ensuring a nurturing and supportive environment. Families can look forward to regular and engaging interactions with their care coordinator, fostering a strong partnership. The BHH offers a spectrum of services, including care management, health promotion, transitional care, and personalized family support, all aimed at empowering your child and family with knowledge, resources, and continuous support. This program is a commitment to holistic well-being, helping your child achieve their full potential in a caring and collaborative setting.

Residential: Deer Hill and Oak Ridge PNMI

In December 2022, the residential team announced the official opening of Oak Ridge, our new PNMI in West Paris. This program includes six beautiful, fully furnished apartments that include a full kitchen, one bedroom, private living area, and onsite laundry. Residents of the PNMI have the freedom of their own private space with the knowledge that if they do need help they can rely on the on-site staff who are available 24/7.



In addition to the physical space, DSPs will support the resident's goals for independence. A few examples of skills our residential team anticipates are how to cook, track spending, manage medications, self-advocate, and create and maintain healthy relationships. The Residential Team decided that residents living in Deer Hill, our Waterford home, would be better served in other TPC homes. The Waterford duplex sold in May 2023.

Community Kitchen > Elizabeth Blaquiere Dedication

Sadly, In March of 2023 we suspended operation of our Community Kitchen at our Norway Campus. TPC is taking some time to reimagine how we can utilize the space to benefit our surrounding communities. As such, we gave a sad farewell to Liz Blaquiere, TPC's longest consecutive employee who left us after 23 years and 10 months of service. Liz' spirit of determination and compassion has been an inspiration to all of us at TPC. That's why we are officially dedicated the Community Kitchen to her legacy as the Elizabeth Blaquiere Community Kitchen and Learning Center!

Liz started as a volunteer and quickly became an integral part of TPC. Her hard work and dedication led to the creation of TPC's Community Kitchen and programs. These programs have served thousands of meals to those in need. We are grateful for her many years of service and wish her all the best in her future endeavors. Thank you, Liz!



Certifications & Promotions



Phillip Niles was promoted to Community Supports Manager. Phil has been working to reshape Community Supports and implement new programming. Let's be sure to thank Phil for his efforts!

Cheryl Bedan over at Outpatient Therapy Services received her full, Licensed Clinical Professional Counselor (LCPC), licensure this year! We're always proud when our TPC family works hard to elevate themselves and the service we provide!



NDEC Trainings



The Progress Center started 2023 with a new and exciting partnership. Spearheaded by Mia Purcell, Vice President of Economic Development and Impact at Community Concepts, brought a great opportunity to us. With her help, we connected with the National Digital Equity Center to bring critical educational resources to our Lives Unlimited participants, as well as our local communities. These trainings, such as “Understanding the Internet” and “Internet Safety,” are available to the public at no cost! It’s just another way we seek to blend our participants with their local communities.

Golf Classic 2023

In June of 2023 we held our First Annual Golf Classic 2023 at Fairlawn Golf Course in Poland, ME. With 7 foursomes attending, we raised \$6,800. Thank you to everyone who came out, and thank you to our Tournament Sponsors: The L'Heureux Real Estate Group of Keller Williams Realty, Northeast Bank, Advanced Microsystems, NT&T, Oxford Federal Credit Union, CGI Business Solutions, Norway Savings Bank, Oldcastle APG, Harvard Pilgrim, Ben Welch, and Wipfli.

